iLink Digital

ELEVATING QUALITY OF CARE FOR ANIMAL HEALTHCARE PROVIDERS WITH ADMINISTRATIVE EFFICIENCY & SECURITY

INDUSTRY:
Non-profit Organizations

COMPANY SIZE:
10K+ Employees

HEADQUARTERS:
California, USA

CLIENT BACKGROUND:

A leading animal healthcare provider, spread across 1,000+ locations, offers comprehensive services, including general wellness, advanced diagnostics, specialized treatments, and emergency care. Beyond individual services, the client actively engages in community initiatives, advocating for animal welfare and partnering with shelters. This commitment has established them as a trusted leader in the veterinary field, catering to a diverse clientele united by their love for their pets.

CHALLENGES:

The client encountered diverse challenges, encompassing the demand for efficient monitoring and management of a vast infrastructure, including 10,000 devices and 14,000+ O365 mailboxes. Additionally, they grappled with overwhelming administrative tasks, susceptibility to email security threats, and the complexity of handling a significant volume of alerts from 33,000+ devices, 15,000 endpoints, 50+ assets, and a vulnerability assessment for 50,000+ devices. The task also involved addressing and distinguishing between 1,000+ true and false positive alerts.

SOLUTION:

iLink Digital orchestrated a comprehensive suite of solutions to tackle the challenges effectively at hand:

- Developed a sophisticated script automating routine tasks to facilitate seamless device registration and compliance configurations.

- Strategically implemented whitelisting for Microsoft Cloud App Security (MCAS), leading to a 40% reduction in alerts and streamlined alert management.

- Enforced policies resulting in a 429% increase in the security of exposed corporate login details on the dark web.

- Created a more vigilant workforce through targeted awareness training.

- Leveraged advanced techniques to prevent email security attacks, significantly enhancing overall cybersecurity.

IMPACT:

70%	60%	90%	80%	$4.35
improvement in Response Time	Reduction in False Positive Alerts	Prevention of Email Security Attacks	Reduction in Administrative Overhead	Million Cost Savings from Potential Breach